



Customer Feedback Form

Thank you for visiting **Grain Farmers of Ontario**. We value everyone and strive to meet their needs. We recognize that receiving feedback provides us a valuable opportunity to learn and improve therefore, we welcome your comments.

Please tell us the date and time of your visit/interaction:

Date: _____ Time: _____

1. Did we respond to and meet your needs during your visit?

- Yes
- No
- Somewhat

Comments

2. Was our service provided to you in an accessible manner?

- Yes
- No
- Somewhat

Comments

3. Did you have any problems accessing our goods and services?

- Yes
- No
- Somewhat

Comments

Contact information (optional)

Name: _____ Phone Number: _____

Email: _____

Mailing address _____



Please complete the Customer Feedback Form and email the form to hr@gfo.ca. If you have questions, call our HR Department 1-800-265-0550 ext. 405 or email hr@gfo.ca. All feedback is directed to HR and responses will follow within ten business days.

Grain Farmers of Ontario (GFO) is committed to keeping the personal information of its members and customers accurate, confidential, secure, and private. Our Privacy Policy has been designed to inform employees, members, and customers of GFO of our commitment and recognition to our obligation to meet the spirit and terms of the federal **Personal Information Protection and Electronic Documents Act (PIPEDA)**. Privacy policy can be downloaded on our accessibility page.